

ABOUT US

The Ombudsman is the independent watchdog over the Government in the Cayman Islands and protector of the public. We investigate and act on complaints about government services and police misconduct and decide appeals dealing with requests for government records. We also receive both public and private sector reports of personal data breaches and whistleblower disclosures, as well as deciding appeals concerning personal data misuse.

Office of the Ombudsman structure

Information Rights Division

Data Protection

Freedom of Information (FOI)

Complaints Division

Maladministration

Police Complaints

Whistleblower

TALK
TO
THE



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FOLLOW US ON:



OMBUDSMAN

RIGHT TO KNOW

YOUR RIGHTS, YOUR FUTURE:
EMPOWERING MINDS,
SHAPING TOMORROW'S
LEADERS.



WHAT IS THE RIGHT TO KNOW

The right to know means you have the legal right to access information held by public authorities. In the Cayman Islands, this is protected by the Freedom of Information Act (FOI Act). It allows you to ask questions and get answers about how decisions are made, how money is spent, and how services are delivered.

WHY IT MATTERS TO YOU

As a young person, knowing your rights helps you become an informed and active citizen. Whether you're curious about school funding, environmental issues, or youth programs, the Right to Know gives you the power to ask questions and make a difference in your community.

ASK
QUESTIONS
&
STAY
INFORMED

5 STEPS TO FILE AN FOI REQUEST



THINK

Think about what information you want and who might have it.



WRITE

Write your request clearly. You don't need to say why you want the information.



SEND

Send your request to the public authority's FOI Manager.



WAIT

Wait for a response. They must reply within 30 calendar days.



APPEAL

If you're not happy with the response, you can ask for an internal review (IR). If you're not happy with the IR. You can appeal to the Ombudsman



WHAT WE CAN HELP WITH

- Understanding your right to access government information.
- Getting a fair, impartial, and independent investigation, mediation and decision of your matter under the FOI Act.
- Ensuring government openness, transparency and accountability under the Act.

BEFORE YOU COME TO US

We can only accept an appeal if you've made a request for information, which has been refused and you've requested an internal review

WHAT TO EXPECT

We'll explain your rights under the Act. If we have the jurisdiction, we'll open an appeal file, conduct a fair and impartial investigation, and try to resolve the matter by mediation or make an independent, binding decision about Government's response to your request.

We are the official guardians of fairness and transparency.