

RIGHT TO KNOW WEEK 2024

TRANSPARENCY

**THE BEDROCK OF
DEMOCRACY**

Access to information promotes accountability and transparency, which fuels understanding and enhances public participation in the government decision-making processes. Freedom of Information is the foundation of democracy and good government in the Cayman Islands.

01. KNOWLEDGE IS POWER

Members of the public may ask for any information the government holds. A request should be made in writing to the public authority and contain enough information to enable the public authority to identify the record being requested.



02. RESEARCH GIVES RESULTS

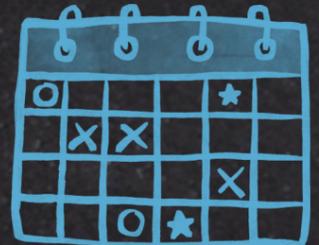


http://

It is essential to research which public authority holds the information you want. Before making a request, check the authority's website.

03. UNDERSTAND THE TIMELINE

A public authority must acknowledge your request within 10 calendar days and reply as soon as practicable or within 30 calendar days. If they do not respond within 30 days, request an internal review.



04. MANAGE YOUR EXPECTATIONS



The Freedom of Information Act exempts and excludes some records from disclosure. Public authorities will let you know the exemptions and exclusions that apply. If another public authority holds the information, the public authority may transfer the request and must inform you of the transfer.

05. RESPONSE, REVIEW AND REDRESS

Please read the public authority's decision carefully to ensure you understand it. If you remain unsatisfied with the internal review decision, you may appeal to the Ombudsman.



FOR MORE INFORMATION, VISIT OUR WEBSITE

www.ombudsman.ky/foi

