

List of Internal Complaints Process (ICP) Officers

Updated April 2025

Public Authority	Head of Department	ICP Officer	Phone	Email
Auditors Oversight Authority	Paul Anderton	Kimberly Lutz	946-4052	Kimberly.Lutz@aoa.ky
Cabinet Office	Samuel Rose	Krista Seymour-Mohammed	244-2296	Krista.Seymour-Mohammed@gov.ky
Cayman Airways	Fabian Whorms	Joan West	949-8200/743-8211	customercare@caymanairways.net joannwest@caymanairways.net
Cayman Islands Airport Authority (CIAA)	Albert Anderson	Carlene Logan	244-5884	carlene.logan@caymanairports.com
Cayman Islands Cadet Corps	Col. Errol Brathwaite	No contact listed	none	cadetcorps@gov.ky Marlon.Levy@gov.ky Errol.Brathwaite@gov.ky
Cayman Islands Centre for Business Development (CICBD)	Althea West-Myers	Antoleen Williams Seko Hunte	244-2498 244-3470	antoleen.williams@gov.ky seko.hunte@gov.ky
Cayman Islands Customs and Border Control (CBC)	Bruce Smith	Marlon Bodden Martin Bodden Jr. Tamara Reid-Vernon	244-4902 949-4579	marlon.bodden@gov.ky Tamara.Reid-Vernon@gov.ky Martin.bodden@gov.ky
Cayman Islands Development Bank (CIDB)	Tracy Ebanks	Tracy Ebanks	814-6253	Tracy.Ebanks@cidb.ky
Cayman Islands Fire Service	D. Randy Rankin	Tina Ebanks-McBean	244-3909	Tina.mcbean@gov.ky Dwight.rankin@gov.ky
Cayman Islands Monetary Authority (CIMA)	Cindy Scotland	Natalie Dilbert Anitya Matthew Leroy Whorms	244-1428 244-1484	nataliedilbert@cima.ky anityamathew@cima.ky leroywhorms@cima.ky
Cayman Islands National Archive (CINA)	Charisse Morrison	Charisse Morrison	244-6555	charisse.morrison@gov.ky
Cayman Islands National Attractions Authority (former Tourism Attraction Board)	Patrick Thompson	Candace Ransome-Grant	947-3329	manager@pedrostjames.ky
Cayman Islands National Insurance Company (CINICO)	Michael C. Gayle	Debra C. Humphreys	815-7339	dhumphreys@cinico.ky
Cayman Islands National Museum	Peggy Leshikar-Denton	Doss Solomon	949-8368 (ext. 2022)	dossolomon@museum.ky
Cayman Islands National Weather Service	John Tibbetts	Shakira Gregory	945-5773 (ext. 5839)	shakira.gregory@gov.ky
Cayman Islands Postal Service	Sheena Glasgow	John Fahy	945-6875 ext. 6452	john.fahy2@gov.ky
Cayman Islands Public Library Service	Kevin Goring	Kevin Goring	244-6108	Kevin.goring@gov.ky
Cayman Islands Regiment	CO - Lt Col Roger Carter	Capt. Gabe Rabes	640-3889	Gabe.rabess@ciregiment.ky
Cayman Islands Stock Exchange	Marco Archer	Marco Archer	945-6060	marco.archer@csx.ky
Cayman National Cultural Foundation (CNCF)	Natalie Urquhart	Yainelys Ebanks	949-5477	yainelys.ebanks@artscayman.org office@artscayman.org
Cayman Turtle Conservation and Education Centre Ltd.	Christopher Jackson (acting)	Geddes Hislop Vandanaa Baboolal	949-3894	gahislop@turtle.ky vandanaababoolal@turtle.ky

Public Authority	Head of Department	ICP Officer	Phone	Email
Department of Vehicle and Drivers' Licensing (DVDL)	David Dixon	David Dixon	244-5515	david.dixon@gov.ky DVDL.Helpdesk@gov.ky
Department of Vehicle and Equipment Services (DVES)	Stephen Quinland	Melissa Dilbert	244-1326	melissa.dilbert@gov.ky
Director of Public Prosecutions (DPP)	Simon Davies	Dave Bailey	244-4580	dave.bailey@gov.ky
District Administration Department, Cayman Brac	Mark Tibbetts	Mark Tibbetts	244-4412	mark.tibbetts@gov.ky
Economics & Statistics Office	Adolphus Laidlow	Andrelene Royal	244-4602	Andrelene.royal@gov.ky
Elections Office	Wesley Howell	Sheena Glasgow	949-2474	sheena.glasgow@gov.ky
General Registry	Cindy Jefferson-Bulgin	Grace A. Bell	244-3403 946-7922 (Main line)	Grace.Bell@gov.ky General queries: cigenreg@gov.ky
Governor's Office	Governor Jane Owen	Greg Gibson Maria Leng	244-2425 244-2434	greg.gibson@fco.gov.uk Maria.leng@fco.gov.uk
Hazard Management Cayman Islands	Danielle Coleman	Richard Smith Deborah Brown	244-6813 244-1338	richard.smith@gov.ky deborah.brown@gov.ky
Health Services Authority (HSA)	Lizzette Yearwood (C.E.O.)	Shanelle Lalor Kristina Bramwell	244-2808 244-7838	Shanelle.lalor@hsa.ky Kristina.bramwell@hsa.ky
His Majesty's Cayman Islands Prison Service	Daniel Greaves (acting)	Steve Hansen	947-3000	steve.hansen@gov.ky
Judicial Administration	Shiona Allenger	Shiona Allenger	244-3805	Shiona.Allenger@judicial.ky
Lands and Survey Department	Uche Obi	Uche Obi	244-3644	Uche.obi@gov.ky
Law Reform Commission/Attorney General's Chambers	Reshma Sharma (Solicitor General & Chief Officer)	Jose Griffith (Director of Law Reform Commission)	244-2338	Jose.griffith@gov.ky
Maritime Authority of the Cayman Islands (MACI)	Joel Walton	Angie Calton	815-1613	angie.calton@cishipping.com
Ministry of Education	Lyneth Monteith (acting)	Stacy-Ann Dewar	244-2417	Stacy-ann.dewar@gov.ky
Ministry of Border Control, Labour and Culture	Wesley Howell	Briana Ebanks	244-3177	briana.ebanks@gov.ky
Ministry of District Administration and Lands	Wilbur Welcome (acting)	Wilbur Welcome	244-2246	Wilbur.welcome@gov.ky
Ministry of Finance and Economic Development	Kenneth Jefferson	Anne Owens	244-2255	anne.owens@gov.ky
Ministry of Financial Services and Commerce	Dax Basdeo	Arifa Hameed (Ms)	244-6639	Arifa.Hameed@gov.ky
Ministry of Health & Wellness	Nellie Pouchie	Nellie Pouchie	244-2342	Nellie.Pouchie@gov.ky
Ministry of Home Affairs	Michael Ebanks	Jameela Hollingsworth	244-3263	Jameela.Hollingsworth@gov.ky
Ministry of Investment, Innovation and Social Development	Tamara Ebanks	Leah Watson	244-6926	leah.watson@gov.ky
Ministry of Planning, Agriculture, Housing, Infrastructure, Transport and Development	Eric Bush	Shannon Francis	244-3577	Shannon.francis@gov.ky
Ministry of Tourism and Port	Stran Bodden	Lorna Highwarden	244-2420	Lorna.Highwarden@gov.ky

Public Authority	Head of Department	ICP Officer	Phone	Email
Ministry of Sustainability and Climate Resiliency	Neyka Webster (acting)	Benita Adesuyan	244-3292	benita.adesuyan@gov.ky
Ministry of Youth, Sports & Heritage	Teresa Echenique	Ventisha Conolly	244-3240	Ventisha.conolly@gov.ky
Mosquito Research and Control Unit (MRCU)	Alan Wheeler	Edith Mwando	244-4116	edith.mwando@gov.ky
National Drug Council	Brenda Watson	Brenda Watson	949-9000	bwatson@ndc.ky
National Gallery of the Cayman Islands	Natalie Urquhart	Monica Boothe	945-8111	foi@nationalgallery.org.ky
National Housing Development Trust (NHDT)	Julio Ramos	SaraLee Moore	244-6205	Saralee.moore@gov.ky
National Roads Authority (NRA)	Edward Howard	Shena Ebanks	946-7780 (ext. 4013)	Shena.ebanks@nra.ky
Office of the Auditor General	Sue Winspear	Patrick Smith	244-3204	Patrick.smith@oag.gov.ky
Office of the Deputy Governor	Franz Manderson	Kara Coe	244-2432	Kara.coe@gov.ky
Office of the Ombudsman	Sharon Roulstone	Sharon Roulstone	946-6823	Sharon.roulstone@ombudsman.ky
Office of the Premier	Jana Pouchie-Bush	Jana Pouchie-Bush	244-2455 916-2864	Jana.pouchie-bush@gov.ky
Parliament of the Cayman Islands	Zena Merren-Chin	Melissa Ebanks	649-5637	Melissa.ebanks@parliament.ky
Port Authority of the Cayman Islands (PACI)	Paul Hurlston	Roylee Moore	914-3708	rmoore@caymanport.com
Portfolio of Legal Affairs	Reshma Sharma (Solicitor General & Chief Officer)	Colleen Williams	244-2336	Colleen.williams@gov.ky
Portfolio of the Civil Service (POCS)	Gloria McField-Nixon	Angela Cruickshank	244-2398	Angela.Cruickshank@gov.ky
Public Service Pensions Board (PSPB)	Jewel Evans Lindsey	Angella Bent-Thomas	244-7173	angella.bent-thomas@pspb.ky
Public Transportation Unit	Durk Banks	Durk Banks	926-1574 946-1323	Durk.Banks@gov.ky
Public Works Department (PWD)	Troy Whorms	Tanisha James		Tanisha.james@gov.ky
Radio Cayman	Norma McField	Norma McField	244-2189	norma.mcfield@gov.ky
Royal Cayman Island Police (RCIPS)	Kurt Walton	Wade Chase Anthony Ennis	244-5301	Wade.chase@rcips.ky Anthony.ennis@rcips.ky
Sister Islands Affordable Housing Development Corporation	Dave Tatum	Marquita Douglas Nicola Anderson Wildman	948-8177 244-2490	siahdc@gov.ky
Sunrise Adult Training Centre	Kimberly Voaden	Kimberly Voaden Ross Kelly (deputy)	938-3330 (cell) 949-3330	kimberly.voaden@gov.ky
Treasury	Matthew Tibbetts	Louella Thompson	244-2120	louella.thompson@gov.ky
Truman Bodden Law School	Mitchell Davies	Rhian Minty	945-0077 (ext. 6176)	Rhian.minty@gov.ky
University College of the Cayman Islands (UCCI)	J.D. Mosely-Matchett	Nadine McBean Lucille Kong	623-0542 623-0563	nmcbean@ucci.edu.ky hr@ucci.edu.ky
Utility Regulation and Competition Office (OfReg)	Peter Gough	Daniel Lee Joanne Conolly (deputy)	746-9614 746-9636	daniel.lee@ofreg.ky complaints@ofreg.ky
Water Authority-Cayman	Gelia Frederick-van Genderen	Joanna Welcome-Martinez	949-2837 (ext. 2050)	joanna.welcome-martinez@waterauthority.ky

Public Authority	Head of Department	ICP Officer	Phone	Email
Workforce Opportunities and Residency Cayman (WORC)	Jeremy Scott	Risa Ritch Wayne Powell	926-3437 926-5850	Rosa.ritch@gov.ky Wayne.powell@gov.ky
Youth Services Unit	Mellony Bryan-Waugh	Mellony Bryan-Waugh	244-6307 943-1127	Mellony.bryan-waugh@gov.ky